

Capture Billing Charges at Point of Care — Accurately, Completely, and Quickly

Capture Lost Revenue

Manual, paper-based processes – with multiple hand-offs and potential points of failure— cost practices hundreds of thousands and in some cases millions of dollars every year. Too often, physicians fail to capture and submit charges for their services in an accurate, compliant, and timely fashion. Creating a better process has been difficult until now. With *PatientKeeper® Charge Capture™*, you can implement an automated billing workflow that comfortably fits in with your clinicians’ working styles *and* increases revenue and cash flow through more efficient charge capture and smarter coding.



Product Highlights

- Automates billing workflow starting at the point of care
- Increases cash flow
- Reduces lost charges
- Decreases charge lag
- Improves coding compliance
- Minimizes billing rework from incomplete or illegible charges
- Supports tablet PCs, laptops and desktops, PDAs, and Smartphones



Increasing Revenue, Improving Cash Flow

PatientKeeper Charge Capture is a powerful billing solution that enables clinicians to quickly and easily record charges for services they deliver – at the point of care, in the office, or anywhere in between. With *Charge Capture*, you can view and select from *all* CPT-4 and ICD-9 codes). There are no handwriting legibility issues. And there’s a dramatically higher level of accuracy. In addition, through context-sensitive navigations and an extensive set of code edits, you can ensure greater compliance and more first-pass billing submissions.

- **View Updated Patient Lists** — Whether you’re seeing patients in an inpatient or outpatient setting, *Charge Capture* provides you with an updated list of your patients, their up-to-date location and your schedule — directly from a hospital census system and/or outpatient appointment-scheduling system. This first step alone is a valuable time saver, freeing clinicians from having to walk through multiple floors and rooms looking for patients who have moved to other locations or have been discharged.

About PatientKeeper

PatientKeeper develops software to support a physician throughout the entire day. At any time, anywhere, physicians can access their patients' electronic records, write prescriptions, enter charges, dictate notes, document encounters, place orders, and send secure messages to other caregivers – all in a single integrated environment.



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- **Eliminate Lost Charges** – By ridding your billing process of paper-recorded charges, *PatientKeeper Charge Capture* helps ensure that every charge gets submitted – increasing your practice's revenue.
- **Reduce Charge Lag** – PatientKeeper dramatically decreases the time from service rendered to submission to your billing system – often reducing it to a matter of hours on average.
- **Eliminate Rework** – By getting charges right the first time, *PatientKeeper Charge Capture* dramatically reduces the need for billing staff to consult clinicians about charges incurred days or weeks earlier.
- **Improve Coding Compliance** – You can apply real-time code edits, check for common coding errors, and see alerts at the time of charge entry. *Charge Capture* offers a full array of code edits, including CCI, LMRP, and even client-developed rules. That means far fewer instances of costly resubmissions and missing the claim-submission window. *PatientKeeper Charge Capture* also identifies potentially missing charges and reduces defensive “down-coding.”
- **Use Your Physician's Terminology** - PatientKeeper allows you to personalize the charge and diagnosis pick lists to each specialty and even each physician. This eliminates the need for physicians to learn new terminology and try to become coders. If physicians have difficulty finding a code, PatientKeeper allows them to enter free-text charges and diagnoses that can be easily converted to specific codes by your billing staff.
- **Save Time** – By saving a few minutes for each patient encounter, it is not uncommon for physicians to gain as much as an extra hour of productive time per day.
- **Generate a Proven ROI** – By capturing *all* charges and quickly submitting them, your practice can realize a substantial and rapid ROI. The return on charge capture is often more than sufficient to fund all of your mobile initiatives and still generate a significant cash return to your organization.
- **Supports All Devices** – *PatientKeeper Charge Capture* runs on tablet PCs, laptops, desktops, PDAs, and Smartphones.

An Ideal Extension for Healthcare IT

PatientKeeper Charge Capture allows healthcare institutions to help streamline the billing process for their providers without disrupting their existing IT infrastructure. And, with other PatientKeeper applications, you can extend your solution to encompass clinical results, electronic prescriptions, documentation and dictation, clinical surveillance, inter-provider communication, and more.

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