

**Driving the documents
that drive your business.**



StreamServe.

Communicate. Clearly.

It is a universal truth. All businesses rely on clear, efficient and effective exchange of information. In fact, business communication is what drives business success.



How documents do business.

Communicate. Clearly.

It is a universal truth. All businesses rely on clear, efficient and effective exchange of information. In fact, business communication is what drives business success.

Unfortunately, most business communication today is hampered by all kinds of roadblocks: from confusing and misleading documents or ineffective distribution methods to one size fits all designs, inaccessible data, inability to support different languages or currencies and insecure communication.

But when business communication is clear and personalized, it lifts the entire business. Everything improves. Critical business processes are streamlined. Costs are significantly lowered. Efficiency begins to soar. And the resulting customer experience translates into greater loyalty and higher returns.

Communicate clearly. Succeed clearly.

StreamServe. How documents do business.

Your company needs to support multiple paper and electronic data formats, multiple applications and databases, multiple technology platforms and standards, multiple output media, and multiple languages, currencies, and markets. Amid that chaotic environment, you're still charged with achieving effective business communication – securely delivering the right information to the right recipient in the right format at the right time. And you need to reduce costs and risks.

That's where the StreamServe Business Communications Platform (BCP) shines.

StreamServe is the only solution you need for clear, understandable communication to drive a more effective, productive, and profitable business. The comprehensive StreamServe Business Communication Platform accelerates, clarifies, enhances, and streamlines the document-centric information exchanges that underpin your business processes – within and beyond your organization.

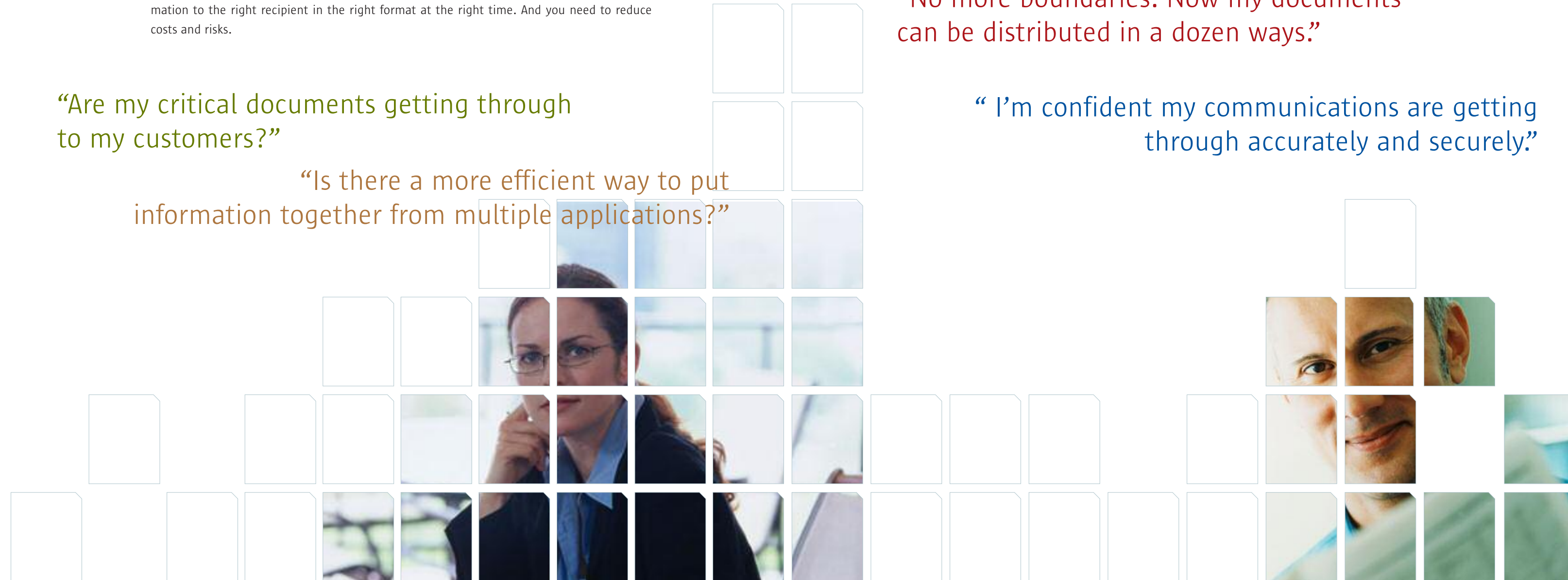
StreamServe uncouples business communication from application logic, and provides a “many-to-many” exchange of application output and distribution media. It takes any output from any enterprise application, translates and reformats it as needed, and delivers it to recipients in numerous ways: printed paper, fax, e-mail, PDF, SMS or machine-to-machine.

“Are my critical documents getting through to my customers?”

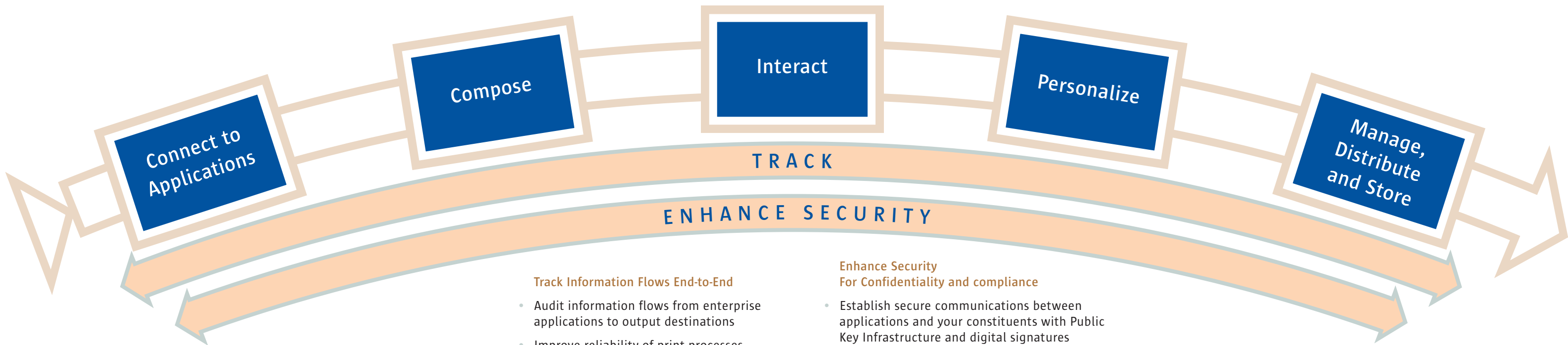
“Is there a more efficient way to put information together from multiple applications?”

“No more boundaries. Now my documents can be distributed in a dozen ways.”

“ I’m confident my communications are getting through accurately and securely.”



Creating Clear Communication



Track Information Flows End-to-End

- Audit information flows from enterprise applications to output destinations
- Improve reliability of print processes with end-to-end visibility, automatic error recovery, and more

Enhance Security For Confidentiality and compliance

- Establish secure communications between applications and your constituents with Public Key Infrastructure and digital signatures
- Ensure confidentiality, and authenticity of your business information

Connect To Applications Easily

- Out of the box connectors to leading enterprise applications and ERP systems
- Accepts application output in multiple formats

Compose High-Quality Documents

- Rapid design, composition, and formatting of data from multiple applications
- Merge fonts, logos, charts, barcodes, and postal codes with application data streams output in multiple formats

Interact with Business Documents

- Transform paper forms into dynamic and interactive electronic transactions based on business rules
- Create self-service internet offerings with few changes to the core application

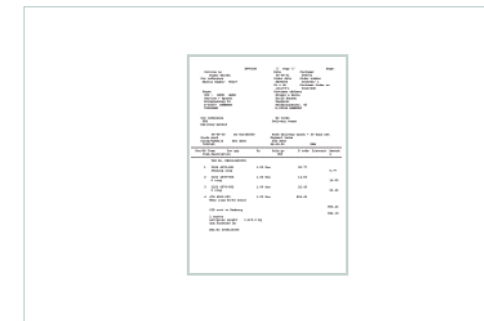
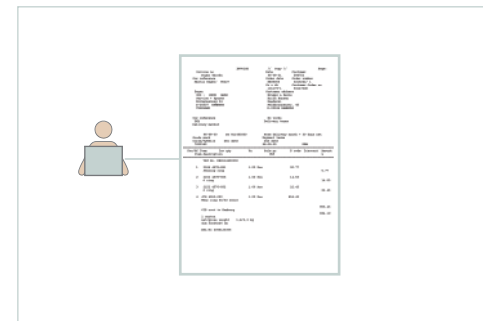
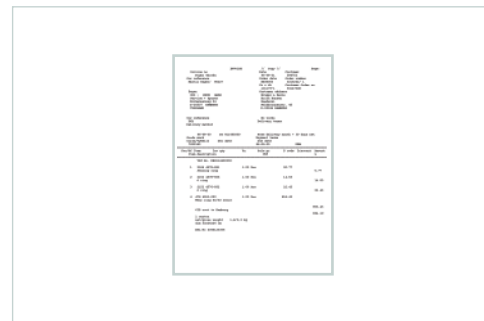
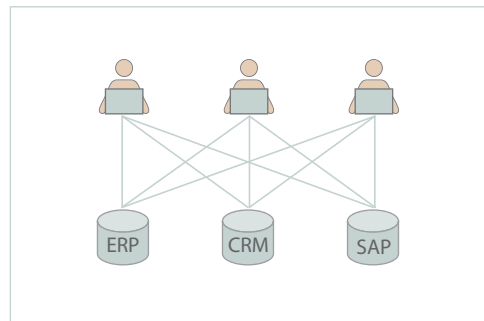
Personalize Customer Communications

- Adapt business communications to suit each recipient's format and delivery preferences
- Dynamically handle logos, languages, currencies, marketing messages, local calculations and more

Manage, Distribute and Store Across Channels

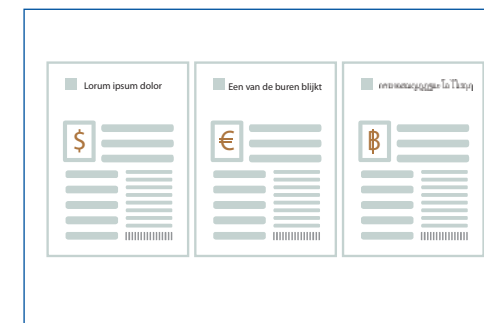
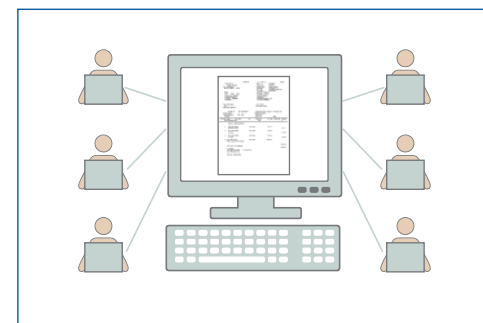
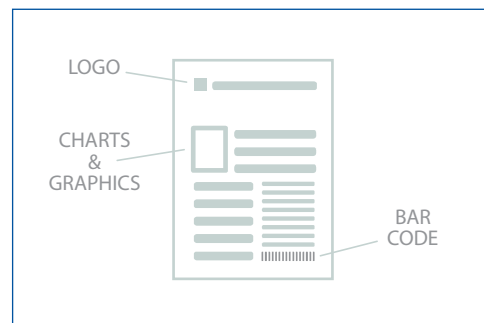
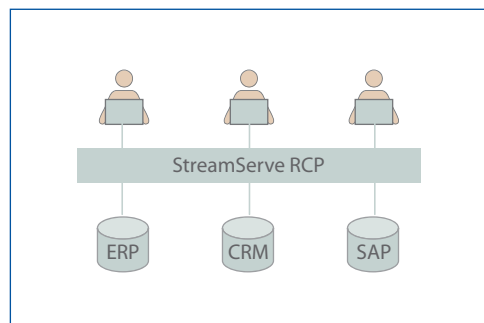
- Manages document flow for leading printers, archiving systems, and electronic channels
- Reduce print and postage costs through sorting, joint distribution, and migration to electronic channels

BEFORE

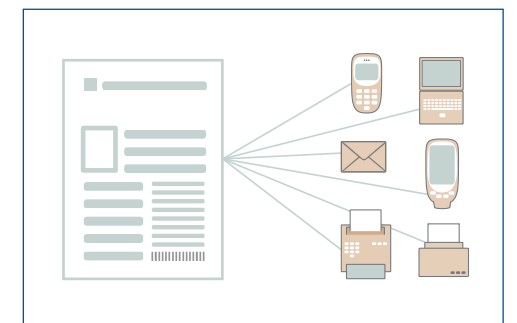


BEFORE

AFTER



AFTER



Communicate. Completely.

Every communication in your company can have an impact on your business – whether in document form or beyond. And the effectiveness and efficiency with which you communicate can be felt everywhere from cash flow to customer satisfaction.

While lots of document management companies have entered the market, only one company has built a single platform to take care of all of your business communication needs, in all its forms. One company. One platform. So you can communicate completely.



The Leader in Business Communication Management

With more than 4,000 customers worldwide, StreamServe Inc. is a leader and innovator in business communications management. StreamServe is the only organization to provide an independent, all-in-one platform for the two-way exchange of critical business information in any channel or format. This pioneering approach enables companies to reduce the cost of communicating with their customers, suppliers and employees. It creates new opportunities for strengthening customer and partner relationships. And it increases the ROI from enterprise business applications by creating greater personalization and customer-focus from printed and electronic output.

StreamServe was founded in 1995. Today, the StreamServe Business Communications Platform is distributed and supported in 130 countries. StreamServe alliances include major application vendors, systems integrators and e-business providers such as IBM, SAP and Oracle. For more information please visit www.streamserve.com.

Communication connects your business

We understand your business. It's a communication intensive environment. We can help you improve the "moments of truth" with your most critical information exchanges.

Telecom and Utilities

- Simplify bills, clarify work orders, send usage alerts, add marketing messages and more.
- Consolidate bills and reduce distribution costs
- Enable self-service for account information
- Improve productivity of call center representatives.

Financial Services

- Improve the clarity of statements, bills, notices and more
- Burst and distribute reports to present only relevant information
- Enable electronic banking with presentment with bills and statements
- Allow self service for account information

Manufacturing

- Slash time to design labels, delivery notes, bills of materials, master production schedules, picking lists, shipping manifests, and more
- Communicate in parallel or serial across suppliers, manufacturers, and buyers.
- Integrate input and output flows using multiple communication standards without costly integration work
- Streamline communication, accelerate processes, and lower costs across the supply chain

Distribution and Retail

- Design and distribute pricing labels, pick lists, advanced shipping notices, order acknowledgments, proof of delivery notes and more
- Minimize delivery times and reduce communication costs
- Add electronic channels to existing business systems

Insurance

- Improve design of claims forms, statements, and other documents
- Accelerate processing of new policy proposals, renewal notices, and claims
- Personalize policies with agent and client information from separate systems

Postal and Print Service Providers

- Optimize high-volume printing
- Minimize postage costs
- Offer personalized/customized billing services for local language, currency, and branding
- Improve customer service with immediate Web access to electronic documents

The better you communicate, the better your business

In today's environment you need to lower costs while improving performance and customer satisfaction. So, why wait? There's no faster way to produce tangible results than with the StreamServe Business Communication Platform.

Improve Customer Retention and the Overall Customer Experience

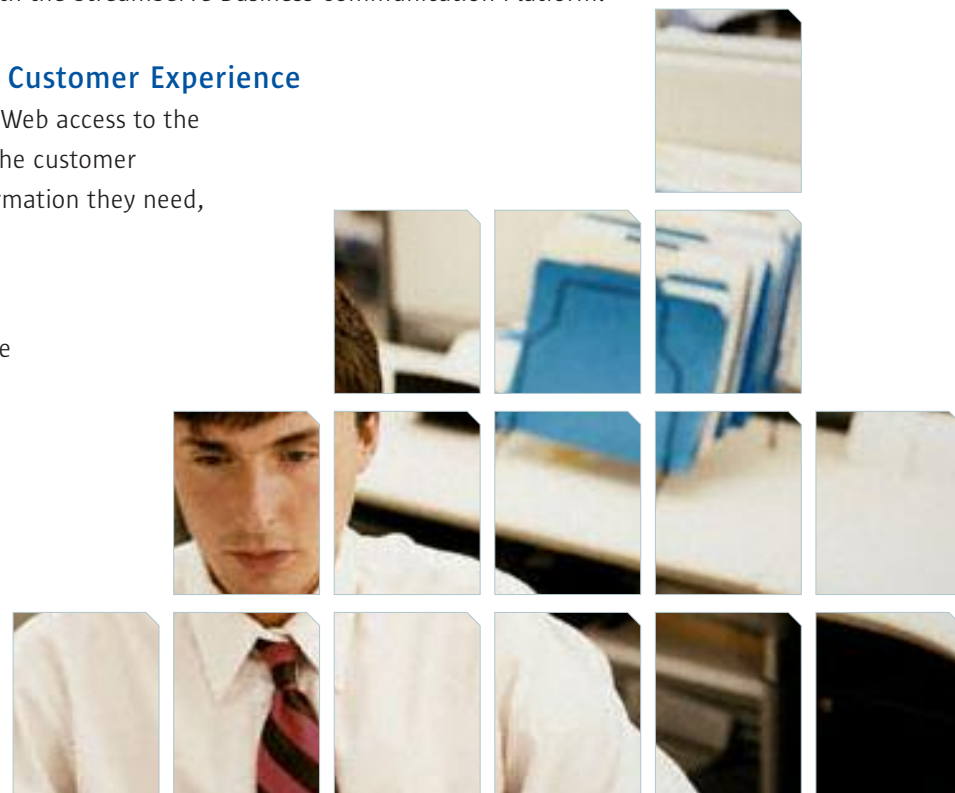
Improve self-service options by enabling easy and secure Web access to the documents customers and employees need most. Make the customer experience more rewarding by giving customers the information they need, when they need it, in the format they need it.

Improve the Corporate Image

Insure your logo, message and entire corporate image are at their best consistently across all communications.

Improve Cash Flow

Create better financial performance through better information exchange. More efficient and effective communications result in reduced Day Sales Outstanding (DSO), faster resolution of disputes, improved cash flow and much more.



Lower Integration Costs

Cut the time/cost of developing documents by 75 percent. Add multi-language support, bar codes, OMRs, pictures, and graphs – with no ERP scripting.

Lower Distribution Costs

Simultaneously distribute several documents to one recipient. Use intelligent pre-sorting to optimize postal costs, and move communications to lower-cost electronic channels.

Lower Print, Paper and Storage Costs

Eliminate the need for pre-printed stationery and forms, minimize paper consumption, and choose the most efficient outsourced print providers. Enable cost-efficient document storage by storing all documents in electronic "final format." Supports all leading archiving solutions, including IXOS, IBM, OnDemand, and FileNet.

Lower Manual-Labor Costs

Avoid local printing and manual enveloping, manual faxing, archiving of paper documents, re-keying of documents. The results: lower costs, faster delivery, and greater accuracy.



The Leader in Business Communication Management

With more than 4,000 customers worldwide, StreamServe Inc. is a leader and innovator in business communications management. StreamServe is the only organization to provide an independent, all-in-one platform for the two-way exchange of critical business information in any channel or format. This pioneering approach enables companies to reduce the cost of communicating with their customers, suppliers and employees. It creates new opportunities for strengthening customer and partner relationships. And it increases the ROI from enterprise business applications by creating greater personalization and customer-focus from printed and electronic output.

StreamServe was founded in 1995. Today, the StreamServe Business Communications Platform is distributed and supported in 130 countries. StreamServe alliances include major application vendors, systems integrators and e-business providers such as IBM, SAP and Oracle. For more information please visit www.streamserve.com.



Contact

To find out more, visit www.streamserve.com
or email info@streamserve.com

Denmark

Lyngbyhus Parallevej 10 2800 Lyngby
Tel: +45 (0)70 20 90 06 Fax: +45 (0)45 26 77 10

Finland

Lars Sonckin kaari 14 02600 Espoo
Tel: +358 (0)9 54064020 Fax: +358 (0)9 54064040

France

4 rue de Castellane 75008 Paris
Tel +33 (0)1 44 71 30 00 Fax +33 (0)1 44 71 30 01

Germany

An der Steinernen Brücke 1 85757 Karlsfeld Munich
Tel: +49 8131-99669-0 Fax: +49 8131-99669-50
SAP Partnerport, Altrottstrasse 31 691 90 Walldorf
Tel: +49 62 27 38 11 11 Fax: +49 62 27 38 12 00

Italy

Via Fontana, 21 20122 Milan
Tel +39 025 516 213 Fax +39 02 54 107 643

The Netherlands

Visit Cypresbaan 45 2908 LT Capelle a/d IJssel
Postal Postbus 8780 3009 AT Rotterdam
Tel +31 (0)10 7115100 Fax +31 (0)10 7115111

Norway

Karihaugveien 89 1086 Oslo
Tel: +47 22 90 74 40 Fax: +47 22 90 74 41

Singapore

1 Phillip Street #15-00 Singapore 048692
Tel +65 6 2383142 Fax +65 6 2354660

Sweden

Visit Karlavägen 108 Postal PO Box 24 210
SE-104 51 Stockholm
Tel +46 (0)8 686 85 00 Fax +46 (0)8 686 85 10

UK

Innovation House Kingswood Kings Ride
Ascot Berkshire SL5 8AJ
Tel +44 (0)1344 292100 Fax +44 (0)1344 292101

USA

One Van de Graaff Drive, Suite 200
Burlington MA 01803
Tel +1 781 863 1510 Fax +1 781 229 6622

Additional StreamServe offices can be found on the
StreamServe website.

StreamServe®, Business Communication Platform, StreamServe BCP, soon all business will be done this way and the StreamServe logo are all trademarks of StreamServe Inc. Other marks are trademarks or registered trademarks of the companies with which they are associated.

While the information in this brochure is correct at the time of going to press, StreamServe reserves the right at any time to change the specification, configuration or availability of any of the products or services described herein without notice. Such information shall not constitute a representation, warranty or other commitment by StreamServe with respect to any product or service and StreamServe hereby disclaims all warranties, express or implied, as to the accuracy, suitability for any purpose or completeness thereof.